

Improve your customer service. And your customer loyalty.

Customers expect more from retailers these days. So, why just meet their expectations when you can hit them out of the park with our cloud-based service solutions? Faster, seamless digital experiences are good news for demanding customers. And satisfied customers, of course, are good news for your business.

Up your game.

- ✓ **Deliver fast, seamless and secure** omnichannel customer experiences
- ✓ **Save a whopping 50%** compared with traditional PBX systems
- ✓ **Keep compliant** and stay on the right side of data protection (GDPR) laws
- ✓ **Boost your agent output**
- ✓ **Reduce downtime** with guaranteed 99.9% platform availability
- ✓ **Future-proof** your business

Game-changing features.



Omnichannel digital customer support



Easy link-up with your existing setups



Easily integrate over 200 CRM systems



Monitor calls, queues and outbound campaigns as they happen



Get the latest data insight to help you make better decisions, faster



Call recording to keep you compliant with the latest European regulations



Interactive voice response (IVR) for high-value low-cost interactions



User-friendly interfaces with all the key information in view



A piece of cake to set up and maintain

Take your retail business to the next level!