

Stay on the right side of your customers. And the law.

Strict compliance laws and regulations are increasingly keeping financial services companies on their toes. That's only half of it. Today's consumer has higher expectations than ever before, demanding improved digital experiences and fast, meaningful customer service every time.

Relax, with NFON solutions for Financial Services, you'll be getting admiring nods from those government lawyers and your customers.

Game-changing features .

- ✓ Omnichannel digital customer support
- ✓ Easy link-up with your existing setups
- ✓ Integrate over 200 CRM systems at the touch of a button
- ✓ Monitor calls, queues and outbound campaigns as they happen
- ✓ Join the conversation from anywhere, anytime and any device
- ✓ Interactive voice response (IVR) for high-value low-cost interactions
- ✓ Call recording solutions protect you from liability risks and penalties by encrypting and archiving calls for at least five years

Up your game.



Fast and secure omnichannel experiences to build customer loyalty



Save a whopping 50% compared with traditional PBX systems



Connect all your branches (and your home workers) seamlessly



Boost agent productivity



Enterprise-grade solution with compliant call recording (MiFID II) and the highest data security standards to meet GDPR requirements



Integrate telephony with Microsoft teams for a user-friendly all-in-one solution



Get new insights to help you make better decisions, faster



Reduce downtime with guaranteed 99.9% platform availability



A piece of cake to set up, maintain and scale

No more compliance worries