

Nhospitality

Streamlining all service-related communication processes without the need for additional hardware or software



Cloud communication that enables Five-star service with efficiency.

Nhospitality helps streamline all service-related communication processes without the need for additional hardware or software.

Your benefits

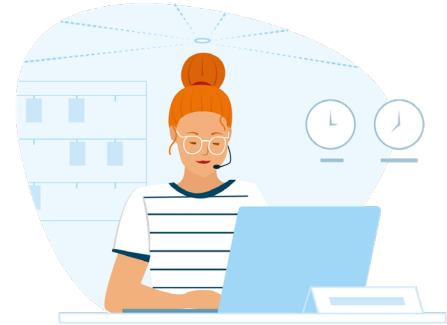
- PMS (Property Management System) Integration
- Easy and seamless communication with guests and team
- Accelerated response times
- Optimization of operational costs
- Enable and connect all types of staff – mobile, flexible and onsite
- Offer a superior level of guest experience with improved agility and responsiveness
- Improve Professionalism with Cloud-based IVR -

Your Employees' Benefits

- Intuitive, easy to use system interface
- Faster and more effective communication between different teams working from different locations
- Simplified processes to work with
- Improved efficiency with advanced monitoring of call logs with details like Department, Caller Name, Client Number, Call Status, etc.

Flexibility to downscale and upscale seamlessly while expanding or decreasing the number of lines and users.

NFON.COM



Services to transform the guest experience and streamline workforce processes by delivering communication everywhere

Main features

- **IVR to enable you to answer all callers, greet them politely, and give them a menu of pre-programmed options to choose from**
- **Easy Rooms Extensions billing**
- **Receive, calculate, transfer and charge call data records to the guest bill within the PMS**
- **Interactive voice response & automatic wake-up call in 8 languages (service announcements)**
- **Implementation for minibar & laundry service**
- **Automated reminder and feedback system**
- **Check-in / Check-out room status digitally visualized**
- **Maximum control and safety with integration to a broad variety of hardware**
- **Easy accounting and reporting functions**
- **And much more!**

Get the reliability to stay available to guests, while also improving your service without increasing your staff's burden..