

Noperatorpanel



The voice operator panel for Cloudya

Noperatorpanel provides powerful operator and management functions for handling calls.

Your benefits

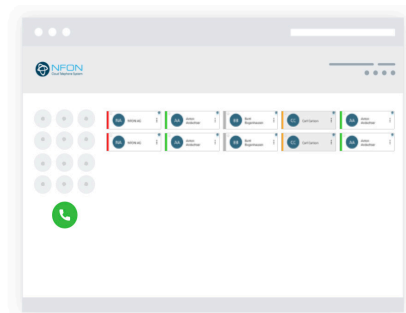
- Self-defined groups such as departments, entities
- Phone book management
- Easy extension management; display and filter by BLF status
- Extended call control
- Outlook, Google Contacts and multiple LDAP integrations
- Call history can be exported

Your Employees' Benefits

- Intuitive interface for managing internal and external calls for different departments, sites, teams and areas
- Incoming caller information means calls can be placed on hold or transferred without being answered by the operator
- Always-on call and up-to-date BLF information flow with availability status
- Set up and handle calls directly from Outlook

Advanced call management helps you support your front desk operations and reduces customer frustration.

NFON.COM



All the functions you need in an easy-to-install, easy-to-use software.

Main features

- **Handle up to 20 parallel calls**
- **Compatible with Sennheiser, Jabra and Plantronics**
- **Comprehensive call management features such as call forwarding, call holding, call history, do not disturb, distribution lists, favourites**
- **Presence function (BLF)**
- **Detailed caller information**
- **Email listed contacts directly using built-in templates or email integration**
- **Pre-defined groups**
- **Add contacts from Office365, Outlook, Google Contacts...**
- **Customisable user interface**
- **Configure hotkeys/shortcuts to quickly access functions such as accepting incoming calls**
- **Drag and drop to forward calls to contacts**
- **Software available in German, English, Italian, French, Spanish, Greek and Dutch**

All of this with simple pricing and frequent updates free of charge.

Noperatorpanel helps you optimise internal and external communications thanks to extensive PBX functionality.