

Contact Center Hub

Supercharge your customer experience



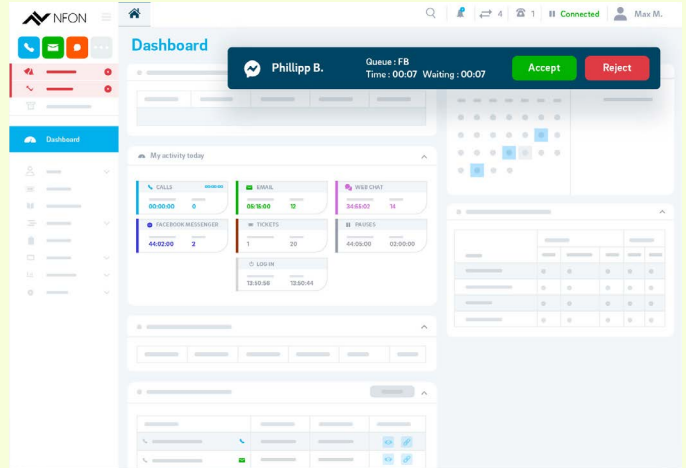
Calling all SMEs!

Customers have higher expectations these days. Delivering a fast and seamless service, our contact centre solution will help you meet them.

A breeze to set up, NFON Contact Center Hub connects all customer communication in one place.

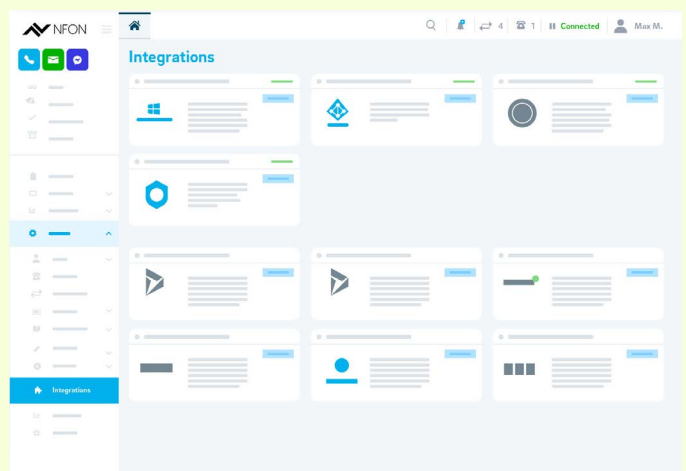
What's the story?

- **Advanced contact centre** that's spot-on for SMEs
- **Know your customers better** with all their communication history visible from the get-go
- **True omnichannel experience** with phone, email, webchat, SMS, video, WhatsApp and Teams all in the cloud
- **Boost customer satisfaction ASAP** with set-up in a flash and little staff training
- **Performance tracking and forward planning** with all the data ready when you need it
- **Fully scalable** from simple to advanced set-ups with multiple channels and queues



Loaded with features

- **Step up your customer service** with inbound intelligent voice, outbound-dial campaigning and a full communication history
- **Design your own reporting** that tracks info in real-time
- **One interface** with every popular channel invited to the party
- **Seamless CRM and ticketing integration** with all information in one place. One screen, one dream!



NFON Contact Center Hub.
Good Call.

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