

Telephony Connection Germany

Services & Conditions



1 Introduction

With the "Telephony Connection Germany", NFON provides the Customer with services of the "Public Telephone Network" in accordance with the "Service Description Cloudya" within the Federal Republic of Germany. This service can be used in connection with other services on the NFON platform booked within the framework of a tariff.

2 Conditions

"Telephony Connection Germany" includes one-off, monthly recurring and monthly variable and usage-dependent costs.

The services used are billed on a monthly basis retroactively at the beginning of the following month. One-off costs can also be invoiced immediately.

Monthly costs

Invoice item	Price (€)
Usage of an international telephone number per telephone number	9.90

One-off set-up costs

Invoice item	Price (€)
Porting of an existing telephone number	9.00
Set-up per existing connection	19.90
Provision of a new block of 10 geographical call numbers	19.00
Provision of a new block of 100 geographical call numbers	149.00
Block extension ¹	199.00
Block shortening ¹	199.00
Set-up CLIP - no screening per telephone number	69.00
Set-up international telephone number per telephone number	9.90
Set-up international site for international telephone numbers per site	99.00
Porting of international telephone number per processing	on request

¹In case of extended telephone numbers, the availability cannot be guaranteed! The availability depends on the systems of the network provider involved in the connection. A block extension/block shortening can only be carried out subject to NFON's verification.

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Flat rates

Invoice item	Price (€)
Germany-landline-flat rate (optional) ²	3.90 (monthly)
Germany-landline-mobile-flat rate (optional) ³	8.90 (monthly)

² Must be booked for all extensions and applies to destinations in Germany, with the exception of special numbers, value-added service numbers and mobile network numbers. Flat tariff includes 500 minutes to fixed lines.

³ Must be booked for all extensions and applies to destinations in Germany, with the exception of special numbers and value-added service numbers. Flat tariff includes 500 minutes to fixed lines and 200 minutes to mobile.

Usage prices

Germany	Price (€)
Landline	0.9 ct. (per minute)
Mobile (all providers)	9.9 ct. (per minute)

International landline	Price (€)
Zone 1	1.9 ct. (per minute)
Zone 2	9.9 ct. (per minute)
Zone 3	65.0 ct. (per minute)
Other destinations	29.9 ct. (per minute)

International mobile	Price (€)
Mark-up for mobile networks USA and Canada	0.0 ct. (per minute)
Mark-up for other international mobile networks	15.0 ct. (per minute)

All prices are in Euro or Euro Cents and are charged at the time of service provision with the current VAT. Billing will be charged for every minute of part thereof (60/60 clock rate) and respectively per connection. Changes and errors reserved.

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Zone 1					
Belgium	Hong Kong	Luxembourg	Poland	Slovakia	Hungary
Bulgaria	Ireland	Malta	Portugal	Slovenia	USA
Denmark	Italy	Netherlands	Romania	Spain	Cyprus
France	Canada	Norway	Sweden	Czech Republic	
Greece	Croatia	Austria	Switzerland	UK	

Zone 2					
Albania	Brazil	India	Lithuania	Peru	Turkey
Andorra	Chile	Indonesia	Liechtenstein	Russia	Ukraine
Argentina	Estonia	Iraq	Monaco	San Marino	Uruguay
Armenia	Finland	Israel	Pakistan	Serbia	Uzbekistan
Australia	Gibraltar	Japan	Paraguay	Singapore	

Zone 3					
Burundi	Cuba	Madagascar	Montenegro	Seychelles	Tunisia
Gambia	Lesotho	Maldives	Republic of Congo	Chad	Central Africa

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Connection prices to special national phone numbers	Telephone number / Zone	Price in cent per connection	Price in cent per minute
Emergency call	110, 112	free of charge	free of charge
Free call	0800, 00800	free of charge	free of charge
Uniform authority phone number	115	-	1.90
Social services	116	free of charge	free of charge
Shared Cost Service	01801	-	3.27
	01802	5.04	-
	01803	-	7.56
	01804	16.80	-
	01805	-	11.76
	01806	16.80	-
	01807	-	11.76
Personal telephone number	0700	-	19.99
National subscriber number (NTR)	032	-	2.90
Information network Berlin-Bonn	01888	-	7.50
Directory assistance	0118	Set by service provider	
VPN services	0181-0185	Set by service provider	
Premium rate services	0900	Set by service provider	
Scall	01680	26.40	-
	01681	26.40	-
	01696	42.24	-
	01699	105.60	-
Skyper	01692, 01693	42.24	-
	016953	102.94	-
Votecall	01371, 01375	11.76	-
	01372-01374, 0138	-	11.76
	01376	21.00	-
	01377	84.03	-
	01378, 01379	42.01	-

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Connection prices to satellite phone numbers	Telephone numbers / Zone	Price in cent per connection	Price in cent per minute
INMARSAT BGAN	see https://www.mynfon.com/fileadmin/dial-codes/NFON_international-dial-codes.xlsx	-	598.63
INMARSAT BGAN HSD		-	712.74
INMARSAT GLOBALSTAR M EA		-	444.00
INMARSAT INMARSAT SNAC SKY		-	599.23
INMARSAT SNAC B		-	1,056.43
INMARSAT SNAC B HSD		-	1,013.92
INMARSAT SNAC M		-	162.69
INMARSAT SNAC M4 HSD		-	759.22
INMARSAT SNAC MM		-	598.63
INTL NETWORK - M2M		-	333.79
INTL NETWORK VODAF		-	16.94
Iridium		-	386.55
EMSAT		-	257.98
Globalstar Avrasya		-	444.00
MCP Satellite		-	425.25
Onair		-	579.89
Seanet		-	650.46
Thuraya	-	386.55	

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Connection prices to international special phone numbers	Telephone number / Zone	Price in cent per connection	Price in cent per minute
Albania OLO		-	98.49
Argentina Special		-	21.77
Armenia Non Geo		-	21.54
Australia Special		-	19.34
Austria Spec Svcs		-	34.50
Belarus Telematic		-	100.58
Belgium Special		-	52.50
Bulgaria OLO		-	15.75
Burundi Spec Svcs		-	67.47
Chile Premium Chile Rural		-	116.13
Costa Rica IP Oper		-	5.33
Costa Rica VRT OP		-	5.85
Cote Ivory Spacemo		-	65.66
Czech Premium		-	300.00
Estonia Spec NGN		-	75.00
Finland Nongeo		-	29.00
Finland Premium		-	34.50
France Special		-	39.00
Greece Special		-	24.68
Ireland Non Geo		-	11.51
Ireland VoIP		-	8.94
Latvia Premium		-	112.50
Lie Special Services		-	69.69
Lithuania Personal		-	84.00
Moldova Premium		-	62.15
Montenegro Special		-	39.75
Netherlands Premium		-	399.30
Norway Special Services		-	187.50
Peru Rural		-	29.99
Portugal Premium		-	343.50
San Marino Premium		-	142.50
Sao Tome Special		-	72.20
Serbia Orion		-	36.66
Seychelles Special		-	71.13
Somalia Premium		-	64.80
Spain Premium		-	31.25
Switzerland Corp		-	4.65
UK Local Rate 84		-	9.90
UK NAT Rate 87		-	19.00
United Nations OCH		-	14.52
UPT Vision NG		-	63.02
Voxbon		-	433.41

see https://www.mynfon.com/fileadmin/dial-codes/NFON_international-dial-codes.xlsx

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All prices are net plus VAT and only valid for Germany.

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