

Neorecording Data capture form



- The following information is used for the correct configuration of your voice recording solution.
- In case you should have any questions concerning this form, please contact your sales representative.
- All mandatory fields (marked with *) must be completed.
- Only fully completed forms are accepted.
- In case of any subsequent amendment, please always inform your sales representative.

Customer information*

Company name

K number

Street

Postcode, city

Country

Technical contact person*

First name, last name

Email address

Telephone number

Sales contact person (e.g. partner)*

First name, last name

Email address

Telephone number

Retention period for recordings

How long should your voice recordings be stored in the system?

Year(s)

Month(s)

Day(s)

Hours

Minutes

Neorecording Data capture form



Tariff*	
Voice recording	
Neorecording Basic	Neorecording Advanced
Quality management	
INSPIRATIONneo	

Additional licenses	
License	Number
POWERplay Web (1 license incl.) ¹	
POWERplay Pro	
Bulk Download	
INSPIRATIONneo Supervisor ²	
INSPIRATIONneo User ³	

¹ for simultaneous playback of recordings

² supervisor license for creation of reports

³ required for the evaluation of voice recordings / agents

Call control via DTMF or CLIENTcommand* only possible with Neorecording Advanced		
Call control via CLIENTcommand? ⁴		
Call control via DTMF?		
DTMF sequences	Stop recording	*#0
	Start recording	*#1
	Delete recording	*#9

⁴ application for call control (only available for Windows)

Admin accounts*		
First name	Last name	Email address

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Supervisors				
First name	Last name	Extension	Business unit	Email address

List of extensions to be recorded*			
First name	Last name	Extension number	Email address

Customer's signature*

Place, date

Customer's signature

Name in block letters